MBH Vállalati App

User Manual

Effective from 10.10.2024.

Description

With the MBH Corporate App, you can easily manage your company's finances even from your mobile phone. You can check your account balance, make transfers, view and print your bank statements, and do a range of other banking tasks anywhere, at any time.

Technical information:

To use the application, you must have an active MBH Corporate Netbank (previously MKB) service.

Technical conditions:

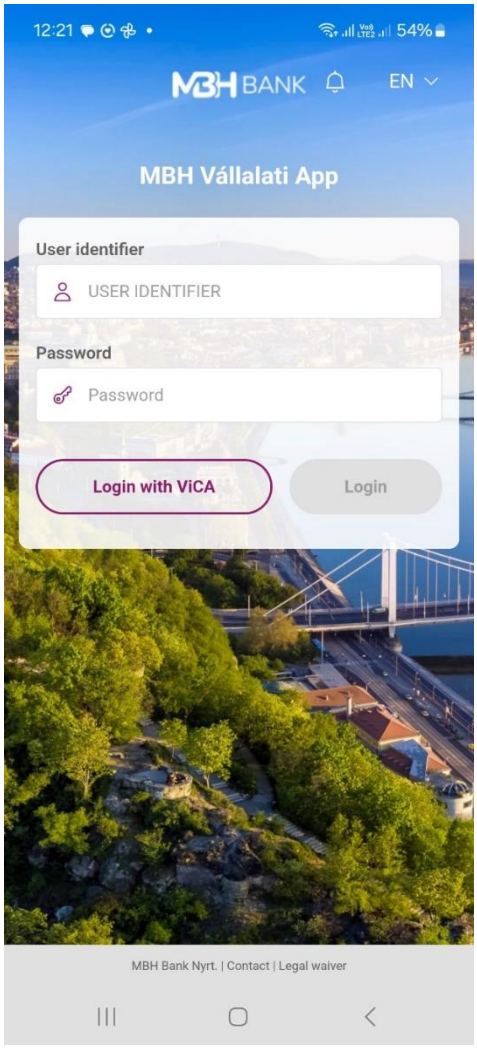
- Active internet connection
- Operating system requirements:
  - For Android devices, Android 9 or later versions of the operating system
  - For iOS devices, iOS 11 or later versions of the operating system
- For your security, we do not support the use of the app on devices with rooted operating systems, as this increases the risk of access to your personal and bank account data.
- If the biometric identification function is enabled, the user can have one smart (mobile) device registered at the same time, but in this case it is not possible to register multiple devices.

First steps:

- Once the requested Corporate Netbank (formerly MKB) contract has been signed, you can download the MBH Corporate App mobile app from the Google Play Store or the App Store.
- Once downloaded, launch the app on your phone. To log in, you will need your Corporate Netbank (formerly MKB) user ID and login password.

Login process to the MBH Corporate Application

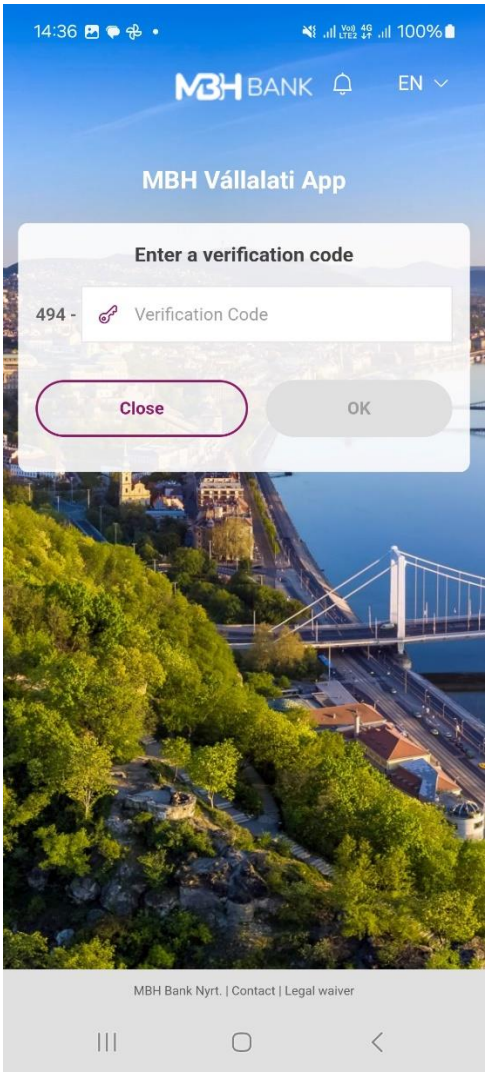
1. Enter the user ID and password you received from the bank, then tap the Login button to start the login process.

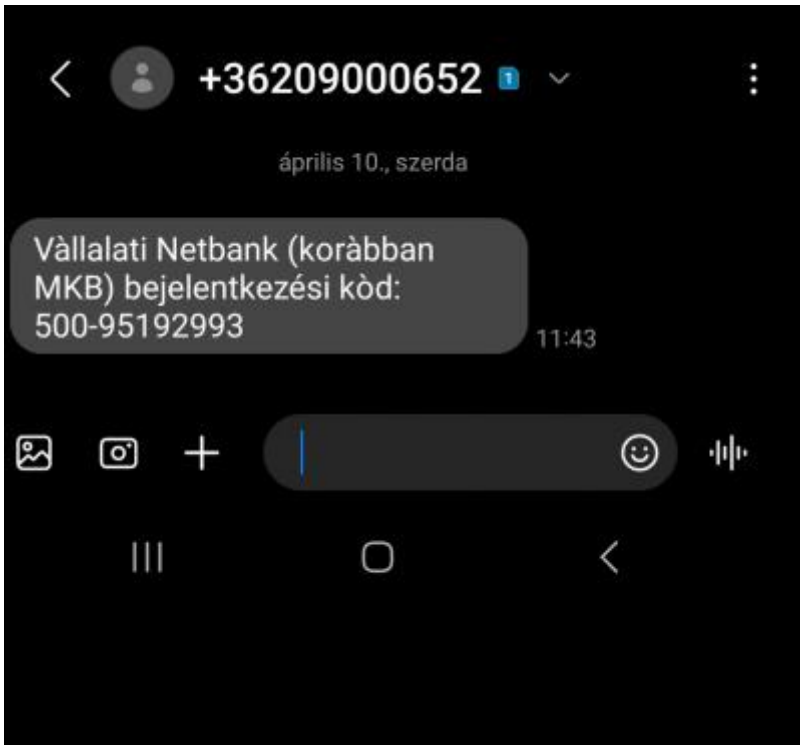


2. After that, an SMS will be sent to the phone you have provided, containing the single-use verification code needed to log in. The last 8 digits of the code must be entered on the Enter verification code screen, then press the OK button to continue.

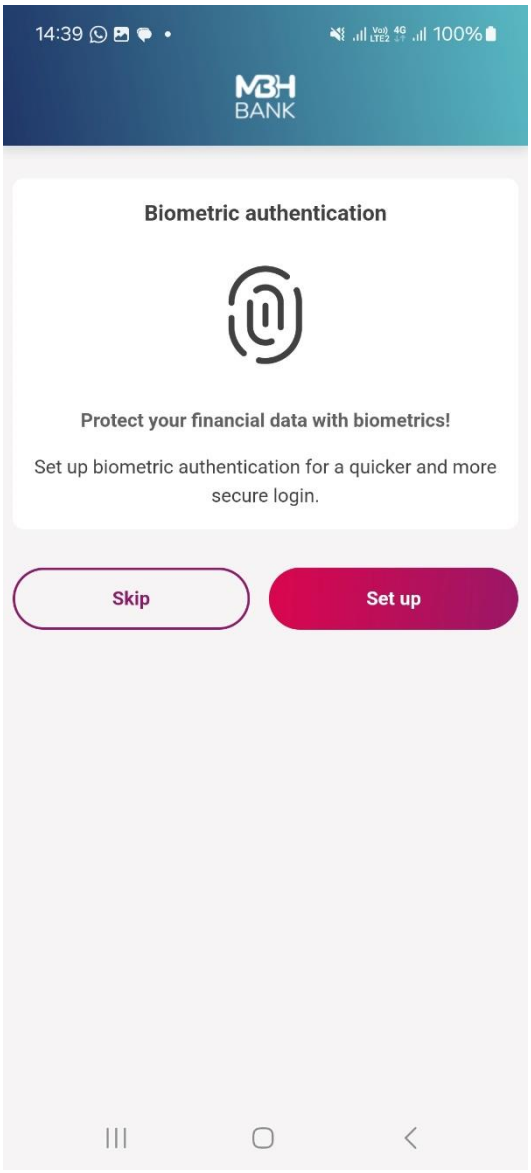
   To access Corporate Netbank (formerly MKB), you can receive SMS from the following 3 phone numbers:

   - +36 20 900 0652
   - +36 30 344 4652
   - +36 70 706 0652

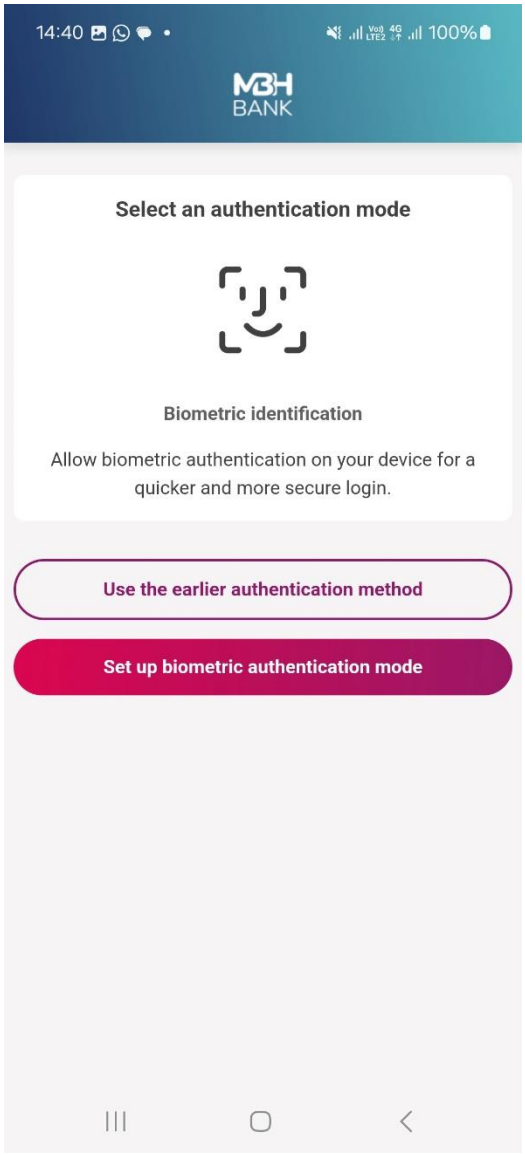

14:36
100%
MBH BANK
EN
MBH Vállalati App
Enter a verification code
494 -
Verification Code
Close
OK
MBH Bank Nyrt. | Contact | Legal waiver


+36209000652
április 10., szerda
Vàllalati Netbank (koràbban MKB) bejelentkezési kòd: 500-95192993
11:43

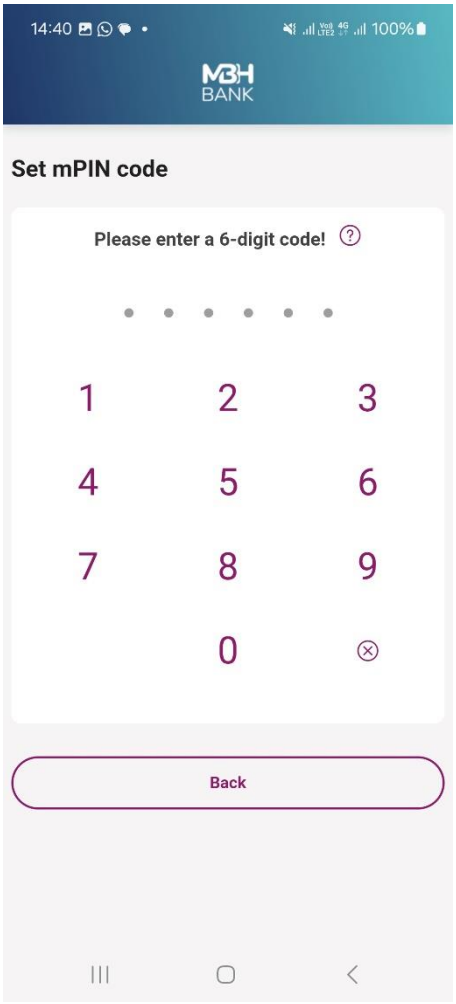
3. After successful login, the application will offer you to choose the authentication method:
    - Use the current authentication method (password + single-use password (SMS))
    - Set biometric identification mode (mPIN for iOS FaceID, fingerprint for Android)



4. By choosing the current authentication mode, the customer keeps the initial password + single-use (SMS) authentication mode.



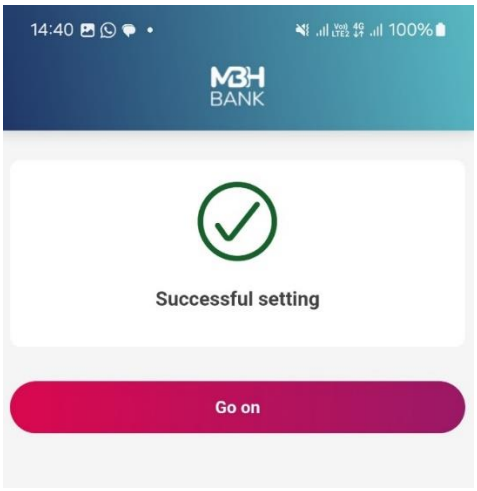
5. By selecting the biometric identification mode, you can enter an mPIN code of 6 digits of unique identifiers. The mPIN cannot consist of 6 identical numbers and cannot be gradually increasing or decreasing.

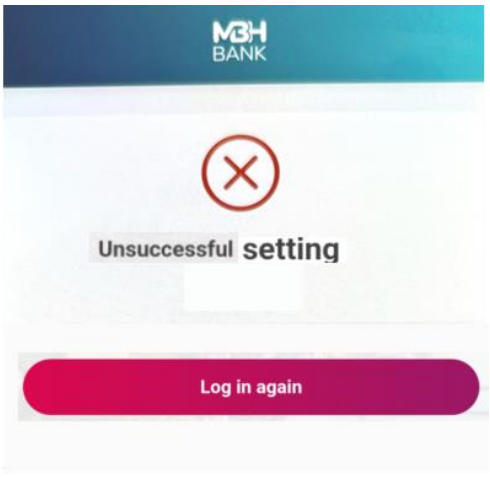


6. The application uses the biometric identifier stored on the device, i.e. the face mapping stored on the device for iOS and the fingerprint stored on the device for Android.

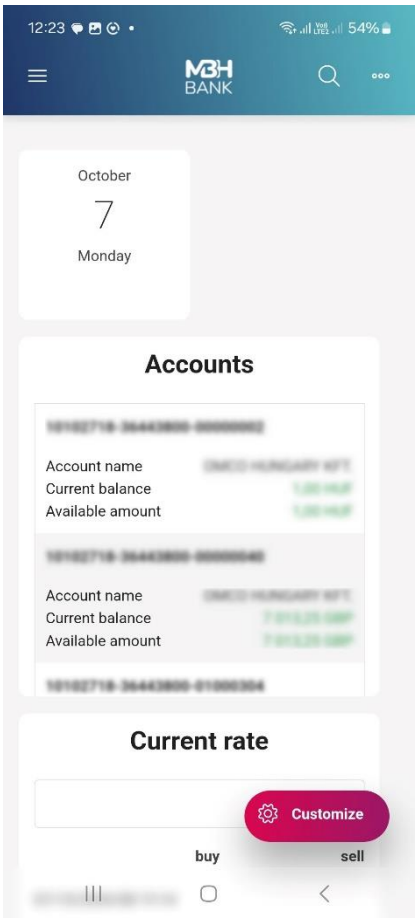
   Important! If biometric identification is activated, the "password + single-use password (SMS)" identification method cannot be used. If you want to restore the traditional login mode you used before, please call Telebank on +36 80 350 350.

7. The app provides feedback on both failed and successful settings.





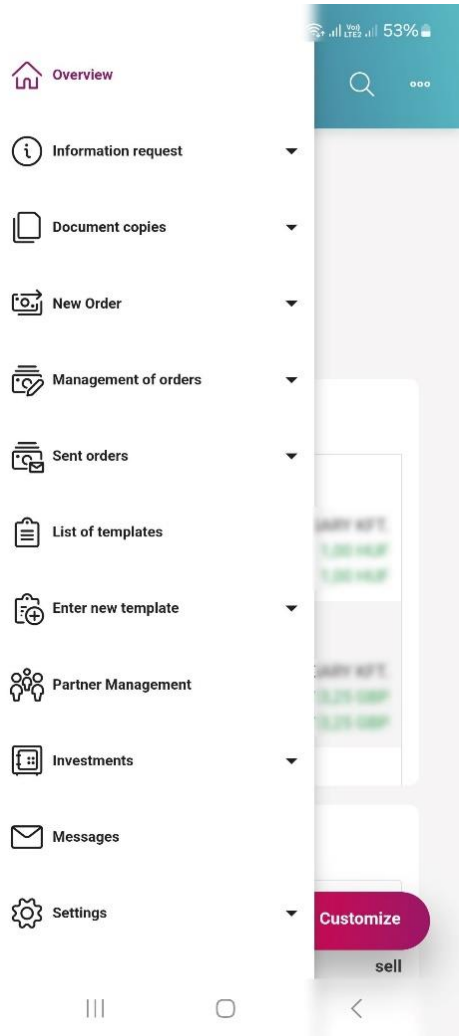
8. If the setup is successful, the app will navigate to the home page.



Functions of the Corporate Application

The menu items available within the app, similarly to the Corporate Netbank, are the following:

- Overview
- Request information
- Document copies
- New order
- Manage orders
- Sent orders
- List of templates
- Add a new template
- Manage partner master
- Investments
- Mailbox
- Settings

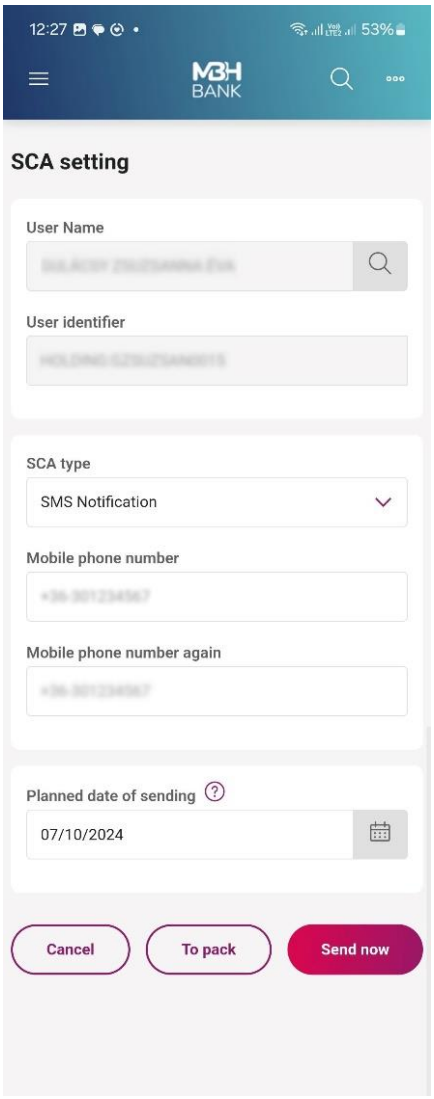


For more detailed information, see the Corporate Netbank Manual:
https://www.mbhbank.hu/sw/static/file/mbh_vallalati_netbank_felhasznaloi_kezikonyv.pdf

Settings

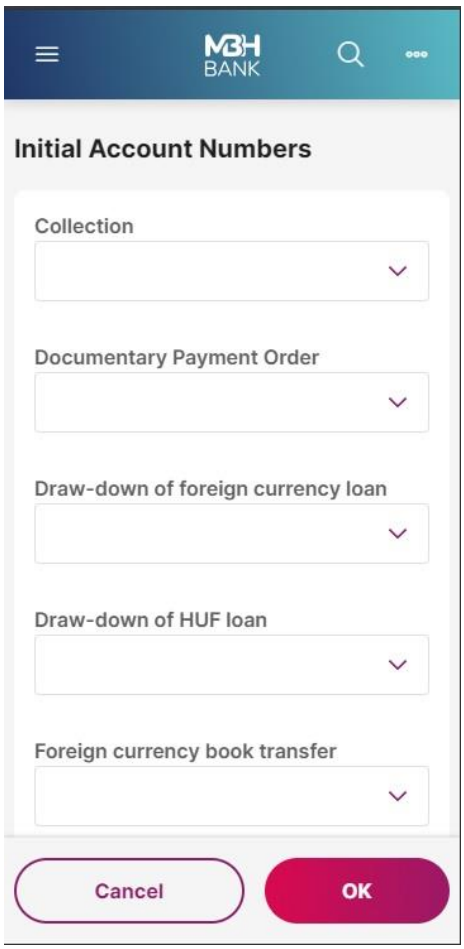
In this menu item you will find the following options:

1. **SCA setting**
   The Strong Customer Authentication (SCA) option allows you to set up strong customer authentication. In this menu item you can connect your Corporate Netbank (formerly MKB) user to the ViCA application. Once successfully connected, you will be able to log in and sign a transaction using the biometrics stored on your phone instead of the password + single-use password (SMS) login method.



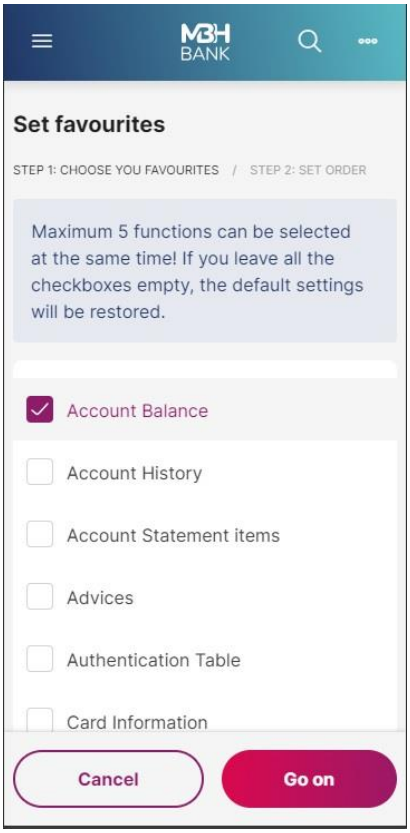
2. Initial Account Numbers

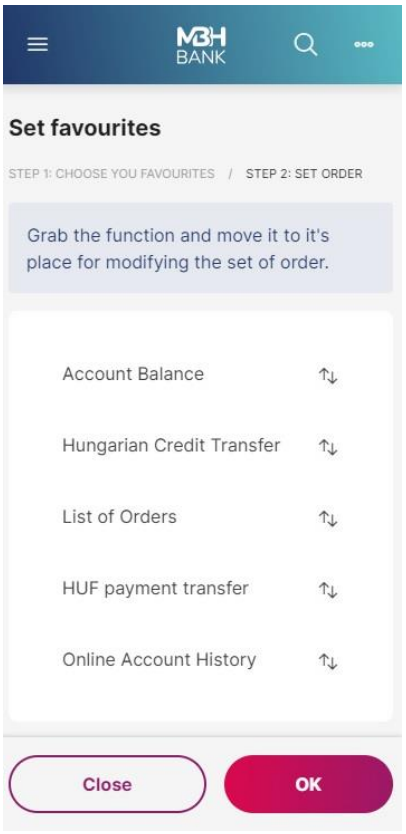
In this menu item, customers with more than one account number can choose which account number should be the initial, automatically selected account for each order type. By tapping on the arrow and tapping on one of the accounts, the application successfully saved the setting by tapping on the OK button. Tap Cancel to exit the menu item.



3. Set favourites

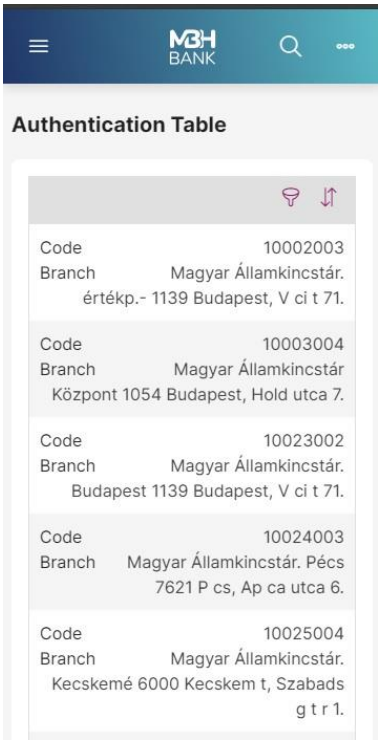
As a first step, you can select the favourite functions. By ticking the boxes, you can select up to 5 functions. In the second step, the order of the previously marked favourites needs to be determined. Move the function list to change the order. Click OK to save the desired setting.





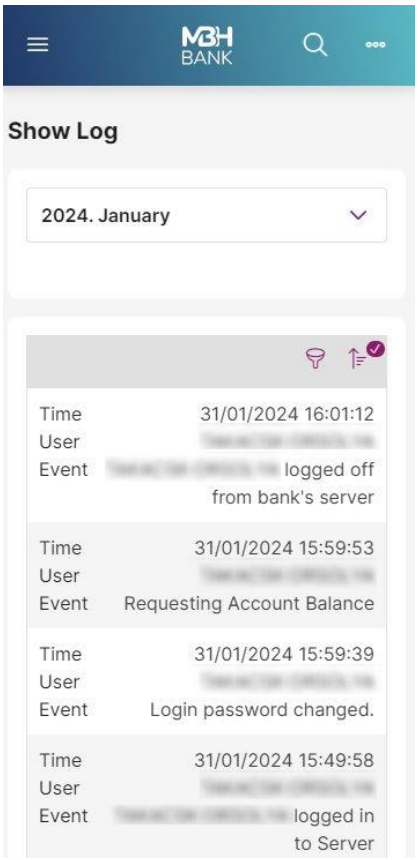
4. Authentication table

You can check the list of currently available Hungarian bank branches at any time in the Authentication table function.



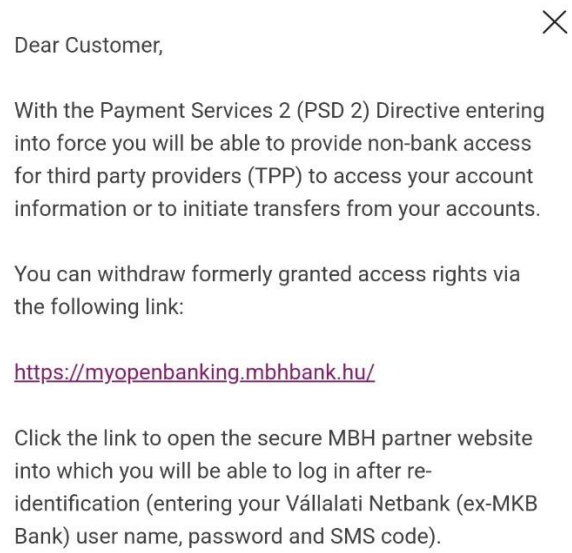
5. Show log

In this menu item you can view the event log of the active user, which can be filtered by Time, User and Event fields, so you can track the actions taken while using the service.



6. Set account access authorisations

In the menu item you can check and revoke access authentication granted to Third Party Providers (TPP).



7. Security settings

- Profile naming option: the name you set here will appear on the login page later. This menu item is available if "Remember my username" is enabled.

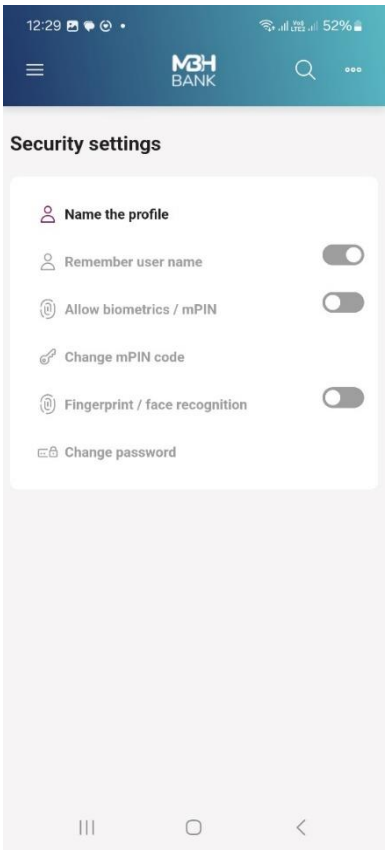
- Remember username: Here you can have the user remembered, so you do not need to enter the username again when logging in. If biometric identification is enabled, this menu item will be set automatically and it will not be possible to disable it manually.

- Biometric /mPIN authentication: If password + single-use password (SMS) is used to authenticate your login with this button it is possible to change this to biometric / mPIN based login. Once enabled, manual switch-off is not possible. **If you would like to reset your password + single-use password (SMS) for login, please contact Telebank on +36 80 350 350**

- Change mPIN code: The mPIN code can be changed here, by entering first the current code, then you can enter the new mPIN code.

- Use of fingerprint/face recognition: Here you can disable the biometric identification, if it is disabled you will be asked to enter the mPIN code instead of the biometric identification for each login.

- Change password: If password + single-use password (SMS) authentication is set, it is possible to change the password here.

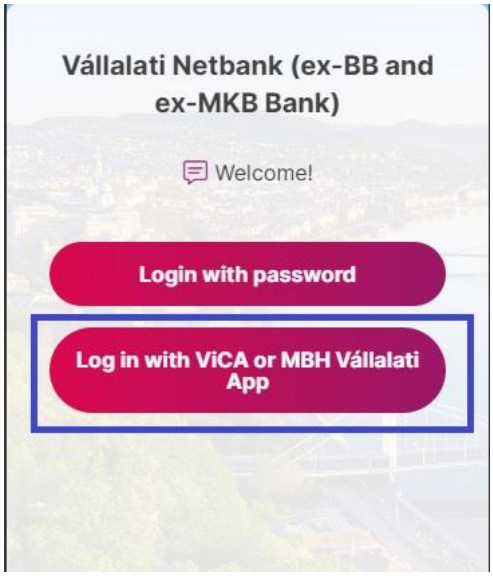


Entry and transaction approval by biometric authentication

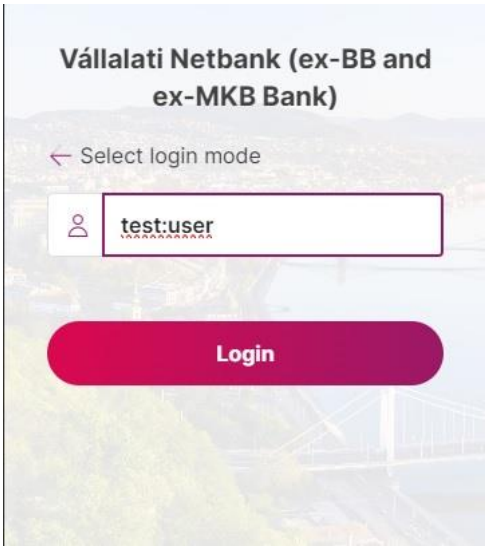
If biometric identification is activated, the "password + single-use password (SMS)" identification method cannot be used. If you want to restore the traditional login mode you used before, please call Telebank on +36 80 350 350.

If biometric authentication is set, you can log in as follows:

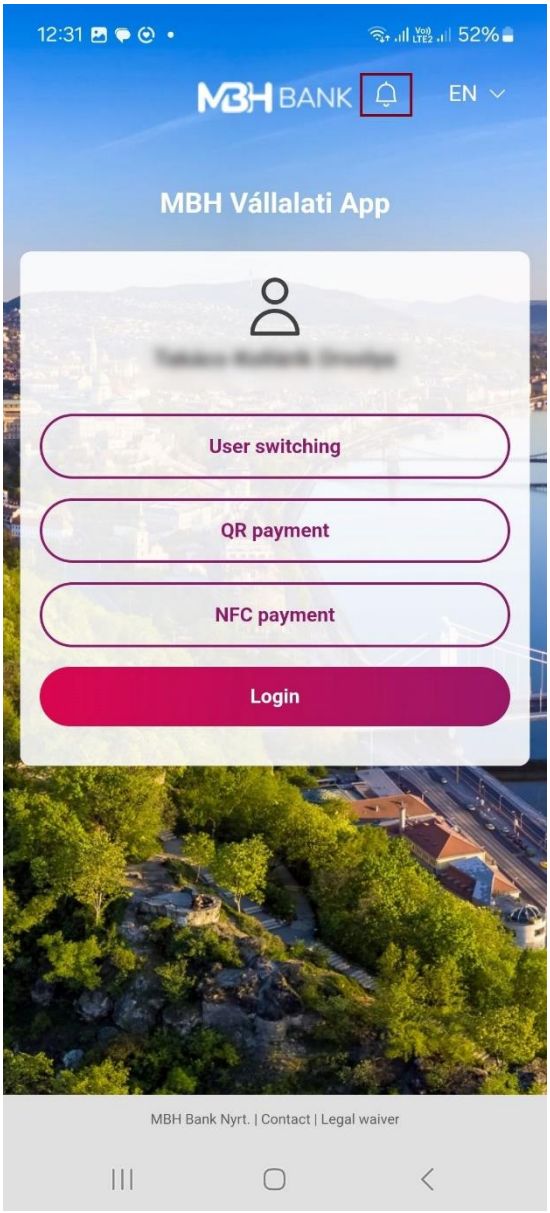
- On the MBH Bank Corporate Netbank (formerly MKB) home page, select the "Login with ViCA or MBH Corporate App" option.



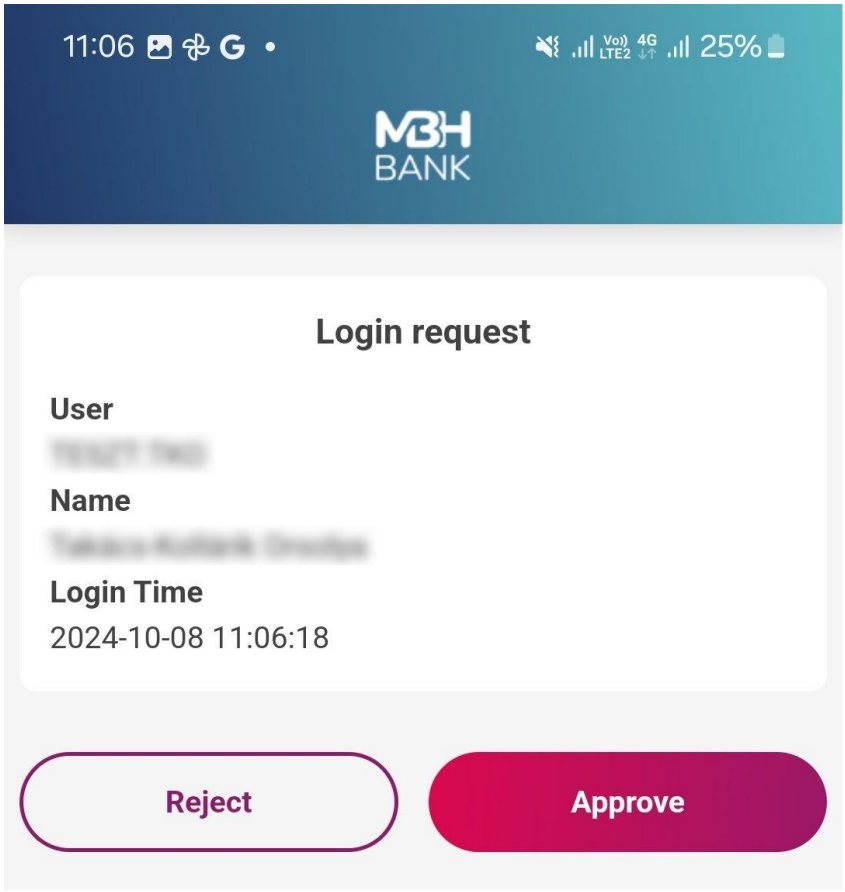
- Enter your username, then click on the "Login" button.



- The interface will then prompt you to launch the MBH Corporate App.
- After starting the MBH Corporate App, tap the bell icon in the top right corner and identify yourself with biometric identification.

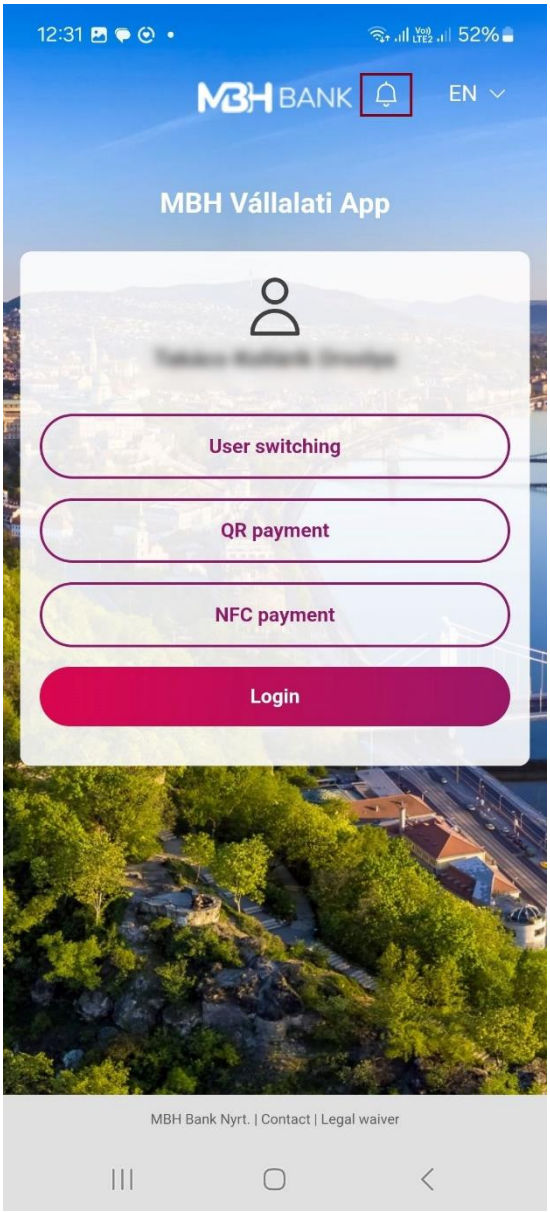


- After successful identification, you will be prompted to log in, and once approved, the system will log you in on the browser.

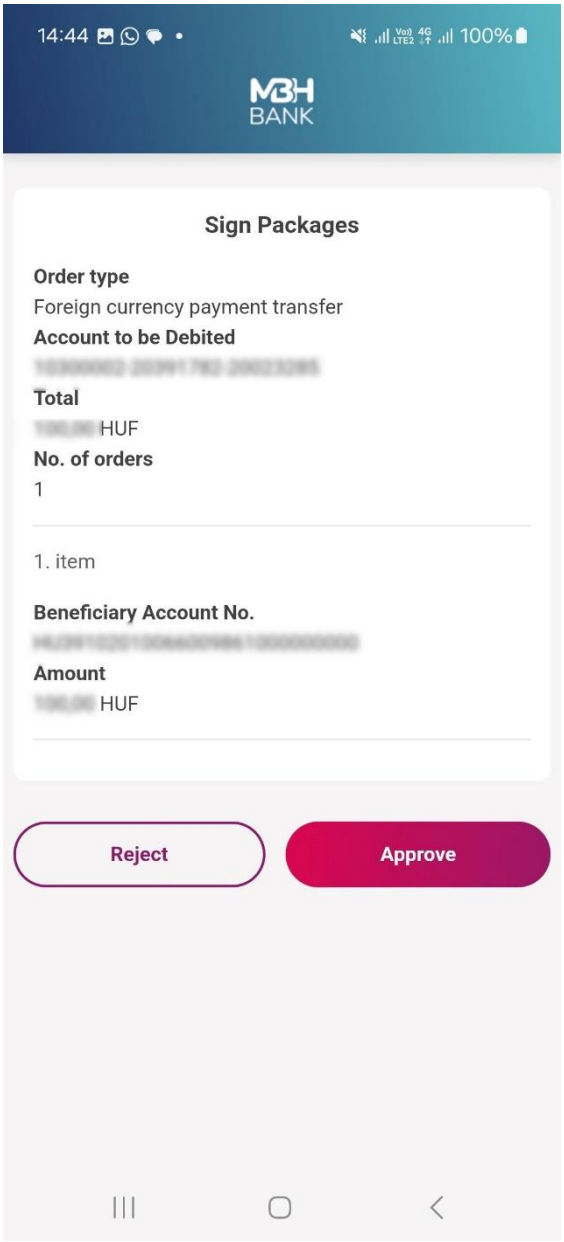


If biometric identification is set, the transaction can be approved as follows:

- Enter/select the transaction you want to sign, then start the signing process.
- The interface will prompt you to launch the MBH Corporate App.
- After starting the MBH Corporate App, tap the bell icon in the top right corner and identify yourself with biometric identification.



- After successful identification, the "Sign packages" button will appear. Here you can approve or reject the package. After approval, you successfully signed the package.


14:44
100%
MBH BANK
Sign Packages
Order type
Foreign currency payment transfer
Account to be Debited
Total
HUF
No. of orders
1
1. item
Beneficiary Account No.
Amount
HUF
Reject
Approve